

**NAACP Parents' Council
Addressing Parent Concerns**

(NOTE - This document is not a part the MCPS Process for addressing concerns. It was designed and recommended by the Parents' Council in support of Parents as a first step to resolving and addressing concerns. An attempt should first be made to resolve issues/concerns at the local school through an informal process as outlined below.

A more formal process should be utilized only when the issue/concern cannot be resolved at the school or lower administrative level. Please refer to Regulation KLA-RA for the procedure, and utilize the form at the link - www.montgomeryschoolsmd.org/departments/forms/pdf/270-8.pdf - to lodge a formal complaint

When advocating for children and parents, this is a basic flowchart for PC Reps to recommend to parents if they call upon you with a school concern.

